



DISPUTE FORM



Name..... Mobile/ Landline Number

TATA Card Number.....Email id.....

Details of the Disputed Item (s)

Transaction Date	Merchant Name	Transaction Amount	Disputed Amount

DECLARATION : I am disputing the transaction (s) listed above for the reason as follows:

• **Duplicate Charge (Attach copy of accepted transaction chargeslip/Ticket booking History for online transactions)**

I have been charged twice for the same transaction on:

I incurred one transaction-datedat the above merchant establishment

• **ATM Cash Not Received**

Cash Not dispensed.....

Partial amount dispensed by ATM.....

• **Paid for Goods by Other Means- (Attach copy of cash memo/ bank statement/other bank card statement)**

Cash Cheque / DD/ Credit card #..... Date

• **Ordered Goods or Services not received (Attach copy of order receipt/booking details)**

Tickets/merchandise not received. Expected Delivery Date:

• **Credit Not Processed (Attach copy of Credit Voucher/Refund note/Merchant's letter or any form of merchant confirmation that the credit is due)**

Date of Credit Voucher Issuance:

• **Billed for No-Show Charge after Cancellation (Attach copy of proof of cancellation)**

Cancellation Date:.....Cancellation Number:

• **Incorrect Transaction Amount (Attach copy of chargeslip/document for the accepted amount)**

The transaction amount incurred was....., but I have been billed for.....

• **Fraudulent Transaction(s) (card blocking mandatory)**

Neither me nor my family members incurred or authorized the above transactions.

My card was lost / stolen on dateand was reported to SBI Credit Cards on date

• **Other Comments**

I declare that above given information is true and correct to my knowledge. I understand that I can be held liable for all charges incurred if dispute raised by me is found invalid. I agree to pay the charges levied by the bank for the same including the cost incurred for investigation of my claim. By ticking the option for fraudulent transaction(s), I permit TATA Cards to de-activate the card on which the fraudulent transaction(s) took place.

Cardholder's Signature.....

** Please note that a Retrieval Fee of Rs. 225 (plus service tax as applicable) shall be charged per transaction to your Card Account if case does not close in your favour.*