

This marketing program ("Program") is from SBI Card & Payment Services Private Ltd. ("SBICPSL") and is open to all residents of India holding a valid Tata Card and to whom a communication is sent by SBICPSL.

#### **WESTSIDE – Validity 6 months**

1. Accepted in all Westside stores in India.
2. Period of Validity: 6 months from date of issue.
3. Valid on all merchandise.
4. The E-Gift cards are Non-reloadable
5. This E-Gift card needs to be used in full. In case the value of the merchandise exceeds the value of e GC, the difference shall be paid by the bearer.
7. No refunds / credit note shall be issued for unused part of the E-Gift card.
8. Redeemable during End of Season Sales, Promotions & Offers.
9. Accepted at Gourmet West (Food Section)
10. This E-Gift card cannot be exchanged for Cash/Gift Cards/Credit Notes
11. Protect the E-Gift card number and PIN to avoid misuse. Trent shall not assume any liability in case the
12. E - GC PIN gets stolen/compromised; Trent shall neither replace the E - GC nor refund cash.
13. Only valid E-gift cards would be accepted.
14. Any disputes/s shall be subject to the jurisdiction of the courts in Mumbai
15. Trent Limited reserves the right to amend the Terms & Conditions at its discretion without prior notice.
16. This card is the property of TRENT LIMITED.

#### **CROMA - Validity 6 months**

1. The holder of the Instant Gift Voucher is deemed to be the beneficiary
2. Beneficiary should announce the intent of using the Instant Gift Voucher before making a purchase
3. Only valid Instant Gift Vouchers at the sole discretion of CROMA shall be accepted for redemption
4. Multiple Instant Gift Vouchers can be used against one bill
6. Partial redemption is allowed but no refund or credit note would be issued against an unused or partially used Instant Gift Voucher
7. Instant Gift Voucher cannot be revalidated once expired
8. CROMA or its affiliates are not responsible on account of the beneficiary sharing the Instant Gift Voucher number and the voucher getting redeemed on that account
9. The Brand may ask for a valid Government identity proof at the time of redeeming the voucher
10. Instant Gift Vouchers will be accepted across all outlets mentioned, but CROMA at its sole discretion may add or remove an outlet from the list without giving any prior notice
11. CROMA makes full efforts to accept all Instant Gift Vouchers but on account of technical / administrative reasons, an outlet may refuse to accept vouchers

12. This Instant Gift Voucher cannot be redeemed on specific block out dates. CROMA may add or delete any date on its sole discretion
13. CROMA or any of its partners would not be liable to pay any form of compensation etc on account of an outlet not being able to accept Instant Gift Voucher. The customer would be liable to settle the bill
14. If an Instant Gift Voucher gets blocked on account of technical issue, it would get activated in 72 hours
15. Any dispute should be referred to the company from where the Instant Gift Voucher has been received, decision of the company shall be final
16. Please contact Shop Manager for any acceptance issue and if issue is still not resolved, you can write in to [help@gyftr.com](mailto:help@gyftr.com) or call 0 851000 4444 for immediate help

#### **TANISHQ - Validity 6 months**

1. This Voucher is valid only for the purchase of Tanishq Products from authorized Tanishq showrooms.
2. This Voucher is only entitled to a credit to the extent of the face value of the voucher.
3. If the value of the purchase is less than the value of the Voucher, the balance is non-refundable.
4. This Voucher is valid only the month and year mentioned on the Voucher.
5. No replacement or compensation is permissible for lost or mutilated or defaced Voucher.
6. Voucher can be combined with other ongoing offers at Tanishq stores.

#### **TITAN - Validity 6 months**

1. This E-Gift voucher is redeemable for products only at the specified Retail format.
2. Beneficiary should announce the intent of using the Instant Gift Voucher before making a purchase
3. This E-Voucher cannot be used for the purchase of Brand Nebula - Solid gold Watches.
4. The cash amount value loaded on the E-voucher shall be valid for 180 days from the date of issue.
5. If E-Voucher No & pin is lost or stolen, it will not be issued again.
6. E-Voucher will be applicable on any offers running in the stores at the time of purchase.
7. Multiple Gift vouchers (Maximum- 3) can be clubbed for a single purchase.
8. E-Gift voucher to be used for one-time purchase only and any balance amount is non-refundable.

#### **LANDMARKS - Validity 6 months**

1. Only valid and active gift cards shall be accepted.
2. Minimum card load is Rs.500 and maximum Rs.49999
3. Valid at all outlets of Landmark in India
4. Valid on all merchandise

5. Redeemable during all Sales & Promotional Pricing Offers.
6. Valid for redemption during End of Season Sales.
7. If bill value exceeds GC value, balance can also be paid by Club West points.
8. Trent shall not assume any liability in case the GC gets stolen/ compromised; Trent shall neither replace the GC nor refund cash.
9. Any disputes/s shall be subject to the jurisdiction of the courts in Mumbai
10. Landmark Gift Card is the property of TRENT LIMITED.
11. Once the Gift card is issued, Trent will not entertain any request for cancellation.

#### **STAR BAZAAR - Validity 3 months**

1. Applicable only in Mumbai, Hyderabad, Bangalore & Pune.
2. This E Gift Voucher can be redeemed in partial but no credit note will be given for balance amount.
3. This E Gift Voucher is not redeemable for cash or credit nor can be exchanged for a gift voucher/gift card.
4. One voucher can be used against one bill.
5. If the Customer misplaces the E-gift voucher company shall not be responsible to reimburse/refund.
6. E Gift Voucher is valid for a period of 3 Months from its date of issue.
7. Validity period of this E Gift Voucher will not be extended under any circumstances.
8. The Holder of This Voucher is deemed to be the beneficiary.
9. E gift vouchers are redeemable at stores only and NOT on Star Bazaar e-commerce websites.
10. Terms and Conditions are subject to change without prior written notice.

#### **GENERAL TERMS & CONDITIONS**

☒ Pictures of products shown in the communication sent to the customer either through mailers or advertised on our website, are representative only and may not bear a resemblance to the actual products. SBICPSL shall under no circumstances be responsible towards the same.

☒ SBICPSL does not endorse any of the products or brands being offered under the program and will not accept any liability pertaining to the quality, delivery or after sales service of such products which shall be at the sole liability to Merchant.

☒ Any disputes arising out of the Offer shall be subject to arbitration by a sole arbitrator appointed by SBICPSL for this purpose. The proceedings of the arbitration shall be conducted as per the provisions of Arbitration and Conciliation Act, 1996. The place of arbitration shall be at New Delhi and language of arbitration shall be English. The existence of a dispute, if any, shall not constitute a claim against SBICPSL.

☒ Cardholders are not bound in anyway to participate in the Programs. Any such participation is only voluntary.

☒ SBICPSL and TATA reserves the right to modify or change any of the terms and conditions applicable to this Program at any time.

☒ The Program is for the consumption of individual retail consumers only.

☒ SBICPSL may engage, hire, use the services of agent(s) and/or any third party(ies) for the purpose of providing marketing or sales related services or any other related services in relation to its products on its behalf and the customer may be required to deal with such agents/third parties/service providers with respect to such product/services.